Abstract

Systems architects interact quite often with many humans, and create products that must satisfy human needs. Insight in human aspects is crucial. However, human aspects span a very broad field, the human sciences, that differs quite significantly from the technical background of most architects.
Overview of Human Aspects

- Heterogeneous cultures
- Homogeneous culture
- Individual
- Bilateral
- Group
- Networked groups
- Networked society
- Cultural diversity

Fields of study:
- Psychology
- Psychiatry
- Group dynamics
- Cultural anthropology
- Physiology
- Pedagogy
- Didactics
- Political science
- Ergonomics
- Sociology
- Criminology
- Medicine

Number of involved humans
Context and Stakeholders of Product Creation

Competition

Customer

Business

User

Complementors

Internal company world

Product Creation

Service

Production

Sales

People

Technology

Suppliers

Suppliers
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wants to increase the awareness in the ICT-architecture community of the human aspects.