

# When and Where to support understanding and communication of What and How

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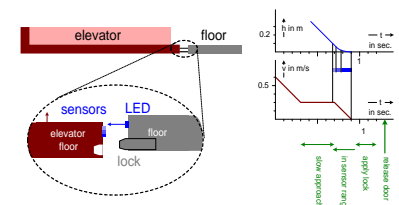
## Abstract

In communication with stakeholders engineers tend to use the diagrams of their trade. Unfortunately, many diagrams are specialized and contain many abstractions to serve the goals of the engineering discipline. In this paper we discuss diagrams based on when (time dimensions) and where (spatial dimensions). We assert that when and where diagrams are effective in communication with heterogeneous stakeholders. However, these same diagrams also provides insights to the engineers; insights that very often get lost when using the more specialized diagrams of the trade.

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# Assertions

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Models that are used for communication purposes, must connect to the mental models of the audience.

for example by using as basis

geography (2D or 3D, spatial dimensions)

the domain work (or goods, control, signal, ...) flow as basis

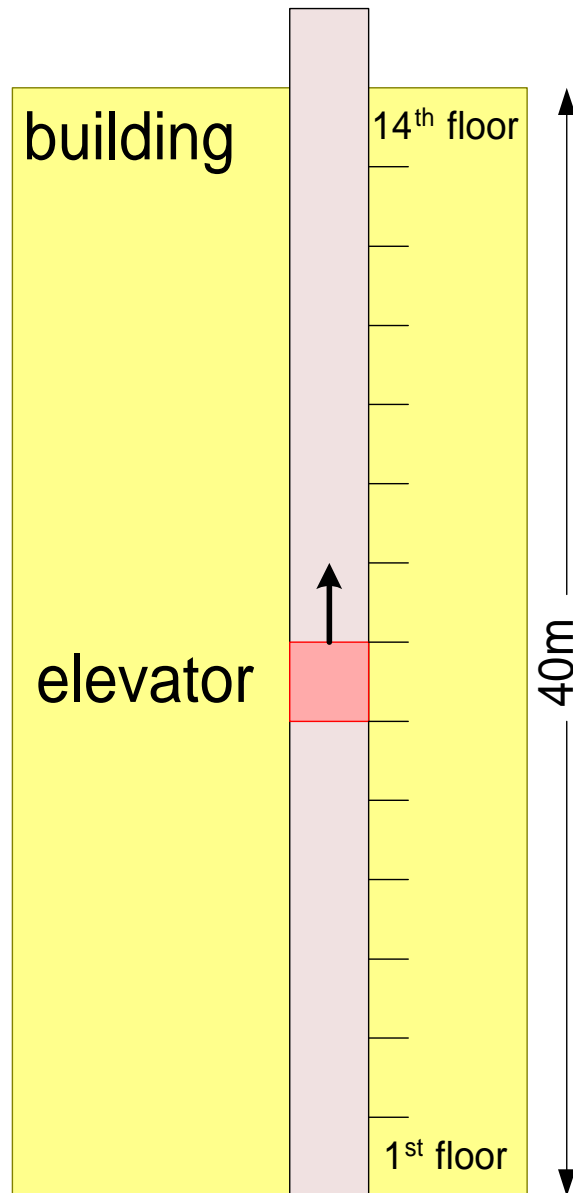
absolute time

Space and time based diagrams are useful at different scales. Each scale is related to a specific set of concerns.

Architects and designers will make many more drawings, graphs, spreadsheets, et cetera while working. These are needed to analyze problem and solutions. However, a transformation is needed from this intermediate information into sharable information.

A key skill of an architect is to make an appropriate selection and representation. Note that the amount of information is significantly reduced and simplified, such that the essence is communicated and discussed.

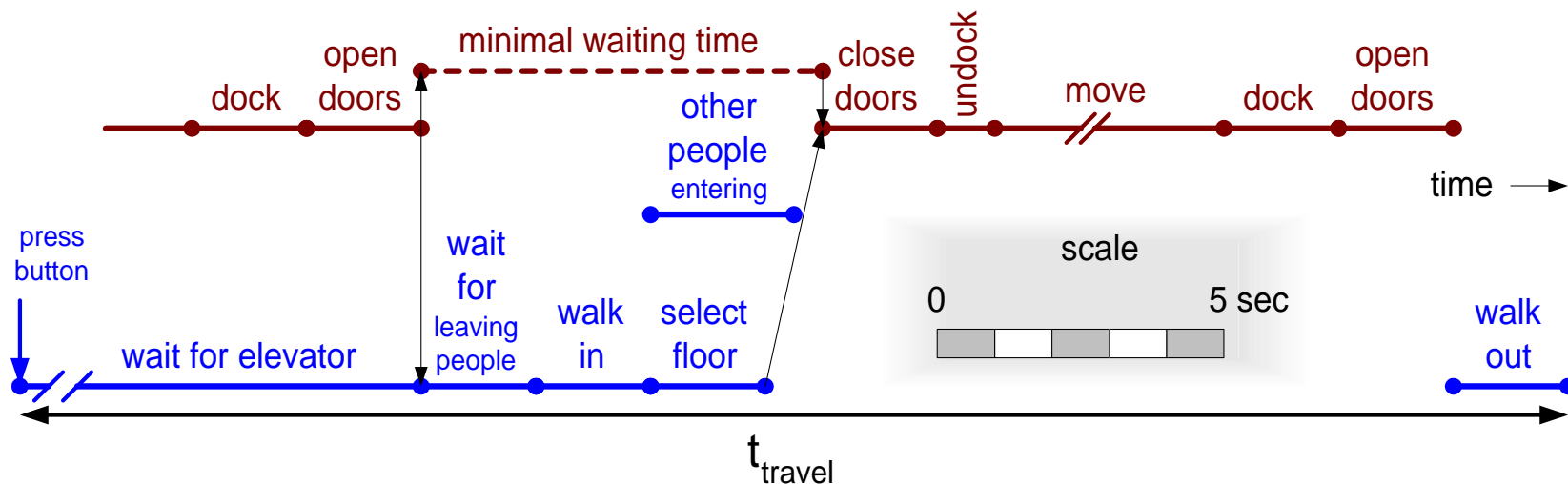
# Example *meter* scale diagram for Elevator



*inhabitants* want to reach  
their destination fast and comfortable

*building owner* and *service operator*  
have economic constraints:  
space, cost, energy, ...

# Example *second* scale time line for Elevator



## assumptions human dependent data

$t_{\text{wait for elevator}} = [0..2 \text{ minutes}]$  depends heavily on use

$t_{\text{wait for leaving people}} = [0..20 \text{ seconds}]$  idem

$t_{\text{walk in}} \approx 2 \text{ s}$

$t_{\text{select floor}} \approx 2 \text{ s}$

## assumptions additional elevator data

$t_{\text{minimal waiting time}} \approx 8 \text{ s}$

$t_{\text{top floor}} \approx 25 \text{ s}$

$t_{\text{one floor}} \approx 11 \text{ s}$

## outcome

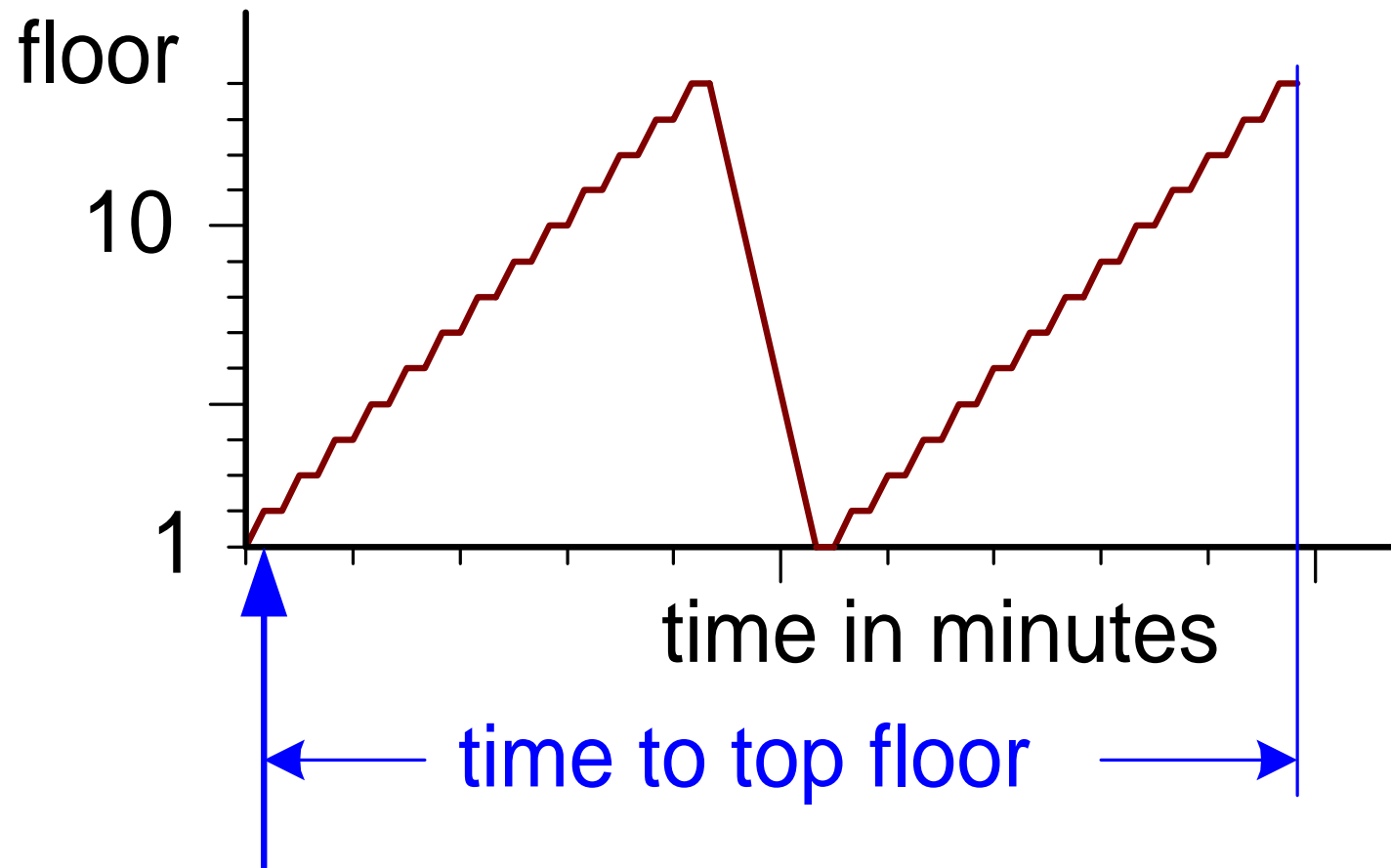
$$t_{\text{one floor}} \approx 8 + 2 + 11 + t_{\text{wait}}$$

$$\approx \mathbf{21 \text{ s}} + t_{\text{wait}}$$

$$t_{\text{top floor}} \approx 8 + 2 + 25 + t_{\text{wait}}$$

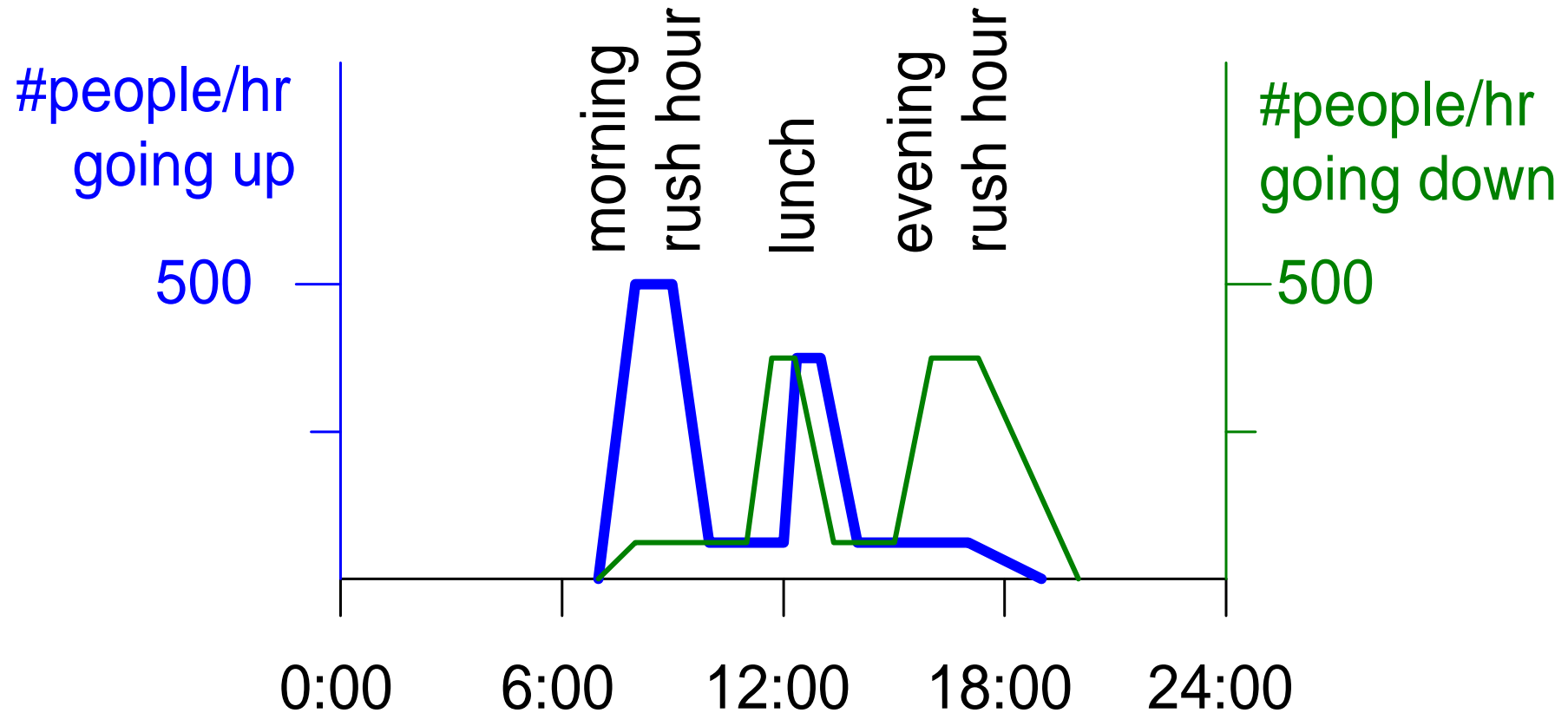
$$\approx \mathbf{35 \text{ s}} + t_{\text{wait}}$$

# Example *minute* scale time line for Elevator



*someone who just missed  
the elevator in upgoing rush hour*

# Example *hour* scale time line for Elevator



# Example *milli* scale diagram for Elevator Locking

